

Privacy and Data Protection Policy

This privacy policy sets out how The Mendip Players uses and protects any information that you give The Mendip Players when you use this website. The Mendip Players are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

The Mendip Players are not required to register under the data protection act; however we do treat the protection of data and privacy seriously.

The Mendip Players may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 01/12/2024.

What we collect

We may collect the following information:

- name
- contact information including email address, telephone number and address
- technical information, such as IP addresses, browser details and site usage statistics

What we do with the information we gather

We require this information to serve our members, make tickets for our productions available for sale on-line and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our services.
- We may periodically send promotional email about upcoming events, special offers or other information which we think you may find interesting using the email address which you have provided. You will be given the option to unsubscribe at all times
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone or mail.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs.

We use cookies to operate our Box Office baskets

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website and will block you from buying tickets online.

Under 16s

All photos used on the site are done so with parental permission. Individual children are not identified.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to remove your data from our records at any time by writing to or emailing us at themendipplayers@gmail.com

We will not sell, distribute or lease your personal information to third parties.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.